



Improving Access Services

**** How to Refer Patients to the COVID-19 Hot Hub ****

Distribution: GPs | Brighton & Hove

From: Dr Selma Stafford, Clinical Director

Dear Colleagues,

This is just a reminder that the Covid-19 hot hub is still in action in Withdean **until July 31st**. Please refer any patient to us who has Covid symptoms (high temperature, new cough or new shortness of breath), and you feel will need a face to face appointment.

We are also able to see patients with Covid symptoms who are presenting with other illnesses and need a face to face examination. We have started to do ear examinations where this is necessary but are not able to do throat examinations.

Our SystemOne ledger opens at 8am on the day for appointments from 10am.

We will phone all patients referred to us, and our last face to face appointment is at 17:30.

Any patient who requires transport can be seen on the same day if we book this before 1400, or will be booked in for the following day if we do this after 1400. We will book the transport.

We welcome feedback on the service, and hope to be able to continue beyond July 31st if there is a need for this.

Best wishes,

Dr Selma Stafford